

Dear Member,

We are sorry about your current situation. There are several agencies listed below that help with utility bills and we encourage you to contact them first. If funds are available, they will be able to quickly disburse grants.

Neighborhood House handles applications for Operation Round Up, the charitable foundation for South Plains Electric Cooperative. Operation Round Up is voluntarily funded by members of South Plains Electric Cooperative and is meant to be **"a hand up," not "a hand out."** Operation Round Up helps fill in the gaps left by other agencies and is meant to be a one-time grant to help get you back on your feet. Neighborhood House only serves residents of Lubbock County. If you are a Cooperative member outside of Lubbock County, contact your local service office.

Agencies to help with electric bills (some agencies are restricted to specific counties)

Adult Protective Services — 800/252-5400

If an elderly member is needing assistance, this toll free number is for the main agency in Austin. The Austin office will contact the appropriate county agency who will contact the member and investigate the need.

Aspermont Small Business Development Center, Inc., Kent, Stonewall, 940/989-3538; (800) 722-0137

Caprock Community Action, King, Motley, Floyd, Hale, Crosby, Dickens counties, 806/675-7307; 800/629-4164; 800/692-4164

Catholic Family Services, 806/765-8475

City of Lubbock, Community Development Department, 806/775-2309

Community Action Program, Inc., Kent & Stonewall, 915/673-5785

Contact Lubbock (a part of South Plains Association of Governments), they have the most up-to-date information on agencies, who has funds, who does not ... and they can help with a myriad of problems, such as counseling, food, rent, etc. Call 2-1-1 or 762-8721 and SPECIFICALLY ask for Kendra or Anthony.

Guadalupe Economic Development, Lubbock county, 806/744-4416

Heart Line, 788-0501

Life Run Center for Independent Living, help for disability cases of people under the age of 60; Nancy; 4902 34th St., Ste. 5, Lubbock 79410; (800) 429-4371, 795-5433

Lubbock County General Assistance, Household must include a totally disabled adult or minor child and must have been without income for 30 days, Lubbock County, 806/775-1080

Neighborhood House — 806/741-0459

Start taking calls at 9:30am on Friday to book appointments for the next week. Often, by 9:45, the schedule is full.

Panhandle Community Services, Childress, Hall, 806/372-2531 ext. 225; 800/676-4727

Rolling Plains Management, Cottle, Foard, Hardeman, 940/684-1571; 800/633-0852

South Plains Community Action, Garza, Hockley, Lamb, Lynn, Terry counties 806/894-6104; 806/894-4560